



HOUSING AUTHORITY OF THE CITY OF LOS ANGELES

SECTION 8 TENANT NEWSLETTER

March 2015

Section 8 Customer Satisfaction Survey

Section 8 Department has implemented the first stage of its Customer Satisfaction Assessment. The Section 8 Customer Satisfaction Survey is available at lobby area of the HACLA headquarters, Section 8 South and Section 8 Valley offices. The survey is to be completed by Section 8 Applicant and Participant families and Section 8 Landlords.

The second phase of the Customer Satisfaction Assessment will include an online version for Section 8 Landlords at <https://owners.hacla.org>.

The third phase will assess the satisfaction level of partnering agencies. The results of the survey will aide staff in identifying opportunities to improve our customer service and make sure the goal of providing decent, safe and sanitary housing is being met.

Section 8 Advisory

Section 8 Advisory Meetings are an opportunity for participants in the Section 8 program to provide the Housing Authority of the City of Los Angeles (HACLA) with input on Section 8 policies, procedures, and practices, as well as to learn about changes and challenges to the Section 8 program. The next meeting is scheduled as follows:

Friday, April 17th, at 3:00pm

The meeting will be held at Independent Square 2455 South Saint Andrews Place, Social Hall, Los Angeles, CA 90018. If you would like to attend, you may register online at www.hacla.org, click on "Calendar of Events" or e-mail TenantsS8@hacla.org

Earned Income Credit and Child Tax Credit

The Earned Income Credit (EIC) and the Child Tax Credit (CTC) are federal tax benefits for lower-and moderate-income workers. The EIC can be worth up to \$6,143 for families who worked in 2014. Workers raising children who earned less than about \$48,000 in 2014 may be eligible for the EIC. Workers not raising children who earned less than about \$14,590 also can qualify. In addition to the EIC, some families also can get the CTC, which can be worth up to \$1,000 per child. The credits can reduce the amount of income taxes workers owe, and even workers who owe no taxes can qualify for the credits.

To claim the credits, eligible workers must file a tax return. You can get free tax help. Call the Internal Revenue Service (IRS) at (800) 829-1040 to learn more.

HACLA does not endorse this service

The Housing Authority will be closed on:

Tuesday, March 31st in observance of Cesar Chavez Day

You can find the Tenant Newsletter online at: http://www.hacla.org/tnt_news_1/

Systematic Code Enforcement Program (SCEP) Free Workshops

The Los Angeles Housing and Community Investment Department (HCIDLA) will hold free workshops to provide important information to new landlords, property managers, and renters in Los Angeles regarding the Systematic Code Enforcement Program (SCEP).

SCEP is designed to routinely inspect all residential rental properties with two or more housing units on a four-year cycle and to respond to reports of property violations. Inspections are conducted to ensure the safety and habitability of all occupied rental dwelling units.

The workshops will cover how to prepare the property for a SCEP inspection, what inspectors look for during an inspection, and possible outcomes for properties that do not meet minimum City and State code standards.

The workshops will be presented by HCIDLA's Code Enforcement Division. Below is the schedule of upcoming workshops. Call HCIDLA at (213) 928-9075 to RSVP. Seating is limited.

Location	Date and time
1200 W. 7th Street, Rm 100, LA, CA 90017	Thursday, March 5, 2015 at 6:30pm (in Spanish) Tuesday, March 10, 2015 at 2:00pm Wednesday, March 25, 2015 at 6:30pm
690 Knox Street, Suite 125, LA, CA 90502	Tuesday, March 17, 2015 at 10:00am
6640 Van Nuys Blvd., Van Nuys, CA 91405	Thursday, March 19, 2015 at 10:30am
1645 Corinth Ave., Rm 200, LA, CA 90025	Tuesday, March 24, 2015 at 2:00pm

HACLA does not endorse this service

Family Break-up

To protect the interests of all parties, the HACLA encourages adult members of families who are about to break up to seek legal representation and to enter into a legal agreement as to which party will retain the Section 8 or assisted housing benefits.

In the absence of a court decree, settlement or other legal agreement, participants may mutually agree to the disposition of a certificate or voucher by submitting a notarized statement to the HACLA signed by the party relinquishing participation.

Property Listings

Property listings are available online at: www.hacla.org simply click on the "Property Listings" link provided on the right-hand side of the mainpage. You can also call the toll free phone number at 1-877-428-8844 to receive printed listings.

If you suspect anyone of committing fraud, please call (800) 461-9330, or file a report online at: www.mysafeworkplace.com. Your name will remain anonymous.