



## HOUSING AUTHORITY OF THE CITY OF LOS ANGELES

# SECTION 8 TENANT NEWSLETTER

September 2015

### Section 8 Offices

All questions and concerns should be directed to your Section 8 (S8) Advisor. Your S8 Advisor is prepared to answer any questions you may have. If you do not have the S8 Advisor's contact information, please call (213) 252-2500 or e-mail [tenants.s8@hacla.org](mailto:tenants.s8@hacla.org). When calling we recommend you have your client number, or unit address at hand.

### Supervising Staff, Telephone Numbers and Addresses

#### Service Delivery

Assistant Director: Angela N. Adams  
Telephone Number: (213) 252-2690

#### S8 East Office

Manager: Ramina White  
Telephone Number: (213) 252-2514

#### S8 West Office

Manager: Anna Berberian  
Telephone Number: (213) 252-2573

#### S8 South Office

Manager: Ramona Kazemian  
Address: 19600 Hamilton Ave.  
Torrance, CA 90502  
Telephone Number: (310) 225-6655

#### S8 Valley Office

Manager: Joseph Nguyen  
Address: 6946 Van Nuys Blvd. Ste 100  
Van Nuys CA 91405  
Telephone Number: (818) 756-1194

#### S8 Inspections

Manager: Lorraine Allison-Downing  
Telephone Number: (213) 252-1802  
Email Address: [S8.inspections@hacla.org](mailto:S8.inspections@hacla.org)

#### Section 8 Investigation Unit (SIU)

Supervising Fraud Investigator: Pedro Vargas  
Telephone Number: (800) 461-9330  
Website: [www.mysafeworkplace.com](http://www.mysafeworkplace.com)

#### Special Programs & APIC

Assistant Director: Ryan Mulligan  
Telephone Number: (213) 252-6965

#### Applications Processing and Issuance and Contracting (APIC)

Manager: Agbor Agbor  
Telephone Numbers: (213) 252-1213 or  
(213) 252-1214

#### Special Programs Operations

Manager: Isabel Araiza  
Telephone Number: (213) 252-1264

#### Special Programs Administration

Manager: Lula Eskander  
Telephone Number: (213) 252-6110

#### Ombudspersons

Christine McKinney: (213) 252-5420 (Admin)  
Serina Cannon: (213) 252-1613 (APIC)  
Billye Fairley: (213) 252-2668 (Service Delivery)

#### Administrative Services

Assistant Director: Patricia Mendoza  
Telephone Number: (213) 252-2500  
E-mail Address: [patricia.mendoza@hacla.org](mailto:patricia.mendoza@hacla.org)

#### Owner Services

Manager: Mazharul Islam  
E-mail Address: [owner.services@hacla.org](mailto:owner.services@hacla.org)  
Telephone Number: (213) 252-1018

All offices, unless otherwise indicated are located at: 2600 Wilshire Blvd. Los Angeles, CA 90057

You can find the Tenant Newsletter online at: [http://www.hacla.org/tnt\\_news\\_1/](http://www.hacla.org/tnt_news_1/)

## Chain of Command

The Housing Authority allows participants, owners, and applicants a means of reviewing Housing Authority determinations. Participants and applicants are referred to the staff person responsible for making the decision which resulted in the complaint for an initial review of the action. If the complaint is not resolved at that level, the Housing Authority follows the chain of command, including but not limited to:

- 1) Eligibility Interviewer or S8 Advisor or Management Clerk or Housing Inspector
- 2) Assistant Housing Manager or Housing Inspector Supervisor
- 3) Manager
- 4) Ombudsperson
- 5) Assistant Director

For example, if a problem arises that is beyond the S8 Advisor's scope, the S8 Advisor must refer the problem up the Housing Authority chain of command to his/her immediate supervisor.

## Agency Plan Meeting

The public hearing for the Housing Authority's Agency Plan is scheduled as follows:

**Thursday, September 24, 2015, 9:00AM**  
**Housing Authority of the City of Los Angeles**  
**2600 Wilshire Blvd. ( Board Room) Los Angeles, CA 90057**

## Section 8 Advisory

Section 8 Advisory Meetings are an opportunity for participants in the Section 8 program to provide the Housing Authority of the City of Los Angeles (HACLA) with input on Section 8 policies, procedures, and practices, as well as to learn about changes and challenges to the Section 8 program. The next meeting is scheduled as follows:

**Friday, November 20th, at 3:00pm**

The meeting will be held at the Section 8 Valley Office 6946 Van Nuys Blvd. Suite 100, Training Room, Van Nuys, CA 91405. If you would like to attend, you may register online at [www.hacla.org](http://www.hacla.org), click on "Calendar of Events" or e-mail [TenantsS8@hacla.org](mailto:TenantsS8@hacla.org)

**If you suspect anyone of committing fraud, please call (800) 461-9330, or file a report online at: [www.mysafeworkplace.com](http://www.mysafeworkplace.com). Your name will remain anonymous.**

## Property Listings

Property listings are available online at: [www.hacla.org](http://www.hacla.org) simply click on the "Property Listings" link provided on the right-hand side of the main page. You can also call the toll free phone number at 1-877-428-8844 to receive printed listings.

**The Housing Authority will be closed on:**  
Monday, September 7th in observance of Labor Day