



SECTION 8 TENANT NEWSLETTER

SEPTEMBER 2016

Chain of Command

The Housing Authority allows participants, owners, and applicants a means of reviewing Housing Authority determinations. Participants and applicants are referred to the staff person responsible for making the decision which resulted in the complaint for an initial review of the action. If the complaint is not resolved at that level, the Housing Authority follows the chain of command, including but not limited to:

- 1) Eligibility Interviewer or S8 Advisor or Management Clerk or Housing Inspector
- 2) Assistant Housing Manager or Housing Inspector Supervisor
- 3) Manager
- 4) Ombudsperson
- 5) Assistant Director

For example, if a problem arises that is beyond the S8 Advisor's scope, the S8 Advisor must refer the problem up the Housing Authority chain of command to his/her immediate supervisor.

Board of Commissioners (BOC) Meeting

The proposed amendments to the S8 Administrative Plan will be discussed during the BOC meeting scheduled as follows:

September 22, 2016, 9:00am
HACLA: 2600 Wilshire Blvd.,
Los Angeles, CA 90057 (Board Room)

S8 Advisory Meeting

An opportunity for participants to provide the Housing Authority with input on S8 policies. The next meeting is scheduled as follows:

November 16, 2016 at 2:00pm
Section 8 Valley Office
6946 Van Nuys Blvd., Suite 100
Van Nuys, CA 91405

To attend e-mail S8Advisory@hacla.org

Rent Stabilization Ordinance (RSO) Workshops

These workshops provide a basic overview of the Rent Stabilization Ordinance (RSO). September workshops will cover: "Ellis" evictions and requirements for removing rental units from the housing market. Below is the schedule of upcoming workshops. To RSVP, call the Housing Community Investment Department (HCID) at (213) 928-9075.

Location	Date(s)	Time
1200 W. 7th Street, Rm 100, LA, CA 90017	Wednesday, September 14, 2016 Wednesday, September 21, 2016 Thursday, September 29, 2016 (Spanish)	2:00pm 6:30pm 6:30pm
690 Knox Street, Suite 125, LA, CA 90502	Tuesday, September 13, 2016	10:00am
6640 Van Nuys Blvd., Van Nuys, CA 91405	Thursday, September 15, 2016	10:30am
1645 Corinth Ave., Rm 200, LA, CA 90025	Tuesday, September 27, 2016	10:30am

HACLA does not endorse this service

Walk in Hours

S8 East, West, South, and Valley Offices:

Tuesdays and Thursdays
8:00am to 4:00pm

Special Programs and Application Offices:

Monday through Friday
8:00am to 4:00pm

Property Listings

Property listings are available online at: <http://www.hacla.org/propertylistings>. You can also call the toll free phone number at 1-877-428-8844 to receive printed listings.

Report Fraud

If you suspect anyone of committing fraud, please call (800) 461-9330., or file a report online at www.mysafeworkplace.com Your name will remain anonymous.

Section 8 Offices

All questions and concerns should be directed to your S8 Advisor. Your S8 Advisor is prepared to answer any questions you may have. If you do not have the S8 Advisor's contact information, please call (213) 252-2500 or e-mail tenants.s8@hacla.org. When calling we recommend you have your client number, or unit address at hand.

Supervising Staff, Telephone Numbers and Addresses

Applications, Processing, Issuance and Contracting (APIC)

Manager: Agbor Agbor
Telephone Numbers: (213) 252-1213 or (213) 252-1214

Special Programs Operations

Manager: Isabel Araiza
Telephone Number: (213) 252-1264

Special Programs Administration

Manager: Lula Eskander
Telephone Number: (213) 252-6110

Special Programs & APIC

Assistant Director: Ryan Mulligan
Telephone Number: (213) 252-6965

Ombudspersons

Administration

Christine McKinney: (213) 252-5420

APIC, SPA, SPO

Serina Cannon: (213) 252-1613

Service Delivery & Inspections

Billye Fairley: (213) 252-2668
Jose Gutierrez: (213) 252-2596

Owner Services

Manager: Mazharul Islam
E-mail Address: owner.services@hacla.org
Telephone Number: (213) 252-1018

Administrative Services

Assistant Director: Patricia Mendoza
Telephone Number: (213) 252-5431

S8 East Office

Manager: Ramina White
Telephone Number: (213) 252-2514

S8 West Office

Manager: Anna Berberian
Telephone Number: (213) 252-2573

S8 South Office

Manager: Ramona Kazemian
Address: 19600 Hamilton Ave.
Torrance, CA 90502
Telephone Number: (310) 225-6655

S8 Valley Office

Manager: Joseph Nguyen
Address: 6946 Van Nuys Blvd. Ste 100
Van Nuys, CA 91405
Telephone Number: (818) 756-1194

S8 Inspections

Manager: Lorraine Allison-Downing
Telephone Number: (213) 252-1802
Email Address: S8.inspections@hacla.org

S8 Investigation Unit (SIU)

Supervising Fraud Investigator: Pedro Vargas
Telephone Number: (213) 252-8255
Telephone Number: (800) 461-9330
Website: www.mysafeworkplace.com

Service Delivery (S8 Participants)

Assistant Director: Angela N. Adams
Telephone Number: (213) 252-2690

All offices, unless otherwise indicated are located at: 2600 Wilshire Blvd. Los Angeles, CA 90057

The Housing Authority will be closed on:

Monday, September 5th in observance of Labor Day

You can find the Tenant Newsletter online at:

<http://www.hacla.org/s8formspolicies>